## Call our service team Monday through Friday, from 8 am to 4 pm, at 503-292-6018.

## Services included for Hot Tub plan as needed for each visit during plan.

- Water chemistry checked and recorded
- Chemicals added as needed*
- Clean pump and skimmer baskets
- Hot Tub surface skimmed
- Hot Tub vacuumed
- Cartridge filter cleaned (if applicable)
- Clean hard cover
- Equipment room kept clean/neat
- Adjust water level
- Make recommendations as needed


## PRICES DO NOT INCLUDE CHEMICALS

*All necessary chemicals will be delivered and charged at current service prices.

## Deluxe Full Service

One (1) visit per week year round 35\% off Drain, Clean and Fill Services
\$285 per month


Monthly rates do not include maintenance or repairs of spa pumps and other equipment related to electrical, heating or plumbing issues or due to dismantling of filters for yearly cleaning.

Modifications in our program may be made for special circumstances, such as abnormal hot tub conditions, size of hot tub and/or long travel distances outside of our service area.

Regular scheduled non-contract repair and maintenance appointments are billed $\$ 169.00$ an hour with a one hour minimum. In the event we need to return to complete a job, you will not be charged the minimum twice.

Contract pricing is based on a 12 month agreement. All pricing is subject to change without notice unless guaranteed in a signed maintenance contract. If unsatisfied, you may cancel your contract within 30 days. Termination of contract after 30 days will incur a Cancellation Fee equivalent to 3 months service.

## \$299 One Time Drain, Clean, and Fill Hot Tub Service

- Drain spa
- Clean with a non-abrasive cleaner
- Gloss (polish) spa
- Clean filters
- Refill spa
- Turn system on and monitor
- Test water
- Balance chemicals*
- Report any problem areas
- If applicable, clean the hard cover

A formula has been established to help determine when to drain the hot tub or spa: (Gallons in the spa divided by 3 ) divided by the average daily bather load = number of days between draining.

For example, with a 500-gallon hot tub that has a daily bather load of two, you would divide 500 by 3 and get 166.66. Then divide 166.66 by 2 to get 83 days. So, this spa water should be changed about every three months.

